COME & PARTY
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OUR VENUE

- Large-scale play structure for children to explore
- Plenty of seating with 1000sqm of space
- Fully air-conditioned venue
- Onsite parking with direct lift access
- Healthy café with a chef designed seasonal menu
- Fun birthday party rooms
- Free WiFi

we’re the dream venue for your child’s next birthday!
### STANDARD/HEALTHY PARTY PACKAGE

**STANDARD PARTY PACKAGE**

**Weekdays** $280*

**Weekends & Public Holidays** $375*

Packages include a minimum of 10 children. *$28.00 per additional child on weekdays and $37.50 per additional child on weekends and Public Holidays. All prices are GST inclusive.

**HEALTHY PARTY PACKAGE**

**Weekdays** $375*

**Weekends & Public Holidays** $450*

Packages include a minimum of 10 children. *$37.50 per additional child on weekdays and $45.00 per additional child on weekends and Public Holidays. All prices are GST inclusive.

### PARTY ITEM

<table>
<thead>
<tr>
<th>PARTY ITEM</th>
<th>STANDARD/HEALTHY PARTY PACKAGE DETAILS</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>DURATION</strong></td>
<td>2 hours</td>
</tr>
<tr>
<td><strong>FORMAT</strong></td>
<td>Hour 1 - Children get to explore and play on our large-scale play structure. Hour 2 - Children go into the party room where they receive their party food, play games with the party host and cut the birthday cake.</td>
</tr>
<tr>
<td><strong>PARTY ROOMS</strong></td>
<td>We have 4 exclusive party rooms for Standard/Healthy Party Packages.</td>
</tr>
<tr>
<td><strong>PARTY HOST</strong></td>
<td>1 dedicated party host providing entertainment to the children for 1 hour in the party room.</td>
</tr>
<tr>
<td><strong>CHILDREN’S MENU</strong></td>
<td><strong>STANDARD PARTY PACKAGE:</strong> Select two options from: Crumbed Chicken Bites &amp; Potato String Fries // Margarita Pizza Squares // Chicken &amp; Cheese Quesadillas <strong>HEALTHY PARTY PACKAGE:</strong> Select two options from: Sweet Potato Wedges // Finger Sandwiches // Chicken &amp; Cheese Quesadillas <strong>Included in both packages:</strong> Seasonal fruit // Salted Popcorn Pots // Fruit Cordial</td>
</tr>
<tr>
<td><strong>PLATTER MENU</strong></td>
<td>Check out our Party Platters Menu on page 9.</td>
</tr>
<tr>
<td><strong>FOOD SERVICE TIMES</strong></td>
<td>Party Platters are served 30 minutes into the party. Children’s food is served as soon as they get into the party room in the 2nd hour. Please note: due to operational requirements, there is no flexibility on food service times.</td>
</tr>
<tr>
<td><strong>ONSITE CAFE</strong></td>
<td>Jungle Buddies has an onsite cafe, giving you the option to set up a coffee tab for you and your guests. This is set up at the front desk on the day of the party. Check out our cafe menu on Page 9.</td>
</tr>
<tr>
<td><strong>ADULT'S PARTY TABLE</strong></td>
<td>In this party package you receive 1 x table for 6 - 8 adults. For every $300 spent on Party Platters, you will receive 1 x extra adult table. You are also able to purchase an extra adult table for $100/4 tables for 2 hours.</td>
</tr>
<tr>
<td><strong>PARTY BAGS</strong></td>
<td>Birthday child receives an exclusive party bag. Each of the children at the party receive a party bag.</td>
</tr>
<tr>
<td><strong>AGE OF CHILDREN</strong></td>
<td>Children under 1 are complimentary but are not included in the party package, meaning they will not receive a party bag or children's food.</td>
</tr>
<tr>
<td><strong>INVITATIONS</strong></td>
<td>Receive a Jungle Buddies party invitation available to download.</td>
</tr>
<tr>
<td><strong>PARTY NUMBERS</strong></td>
<td>The capacity of children for one party room is 25 children, including the birthday child. If you do have over 25 children attending your party, we do have an option available where we divide your party across two of our party rooms.</td>
</tr>
<tr>
<td><strong>SECURING YOUR PARTY</strong></td>
<td>A non-refundable deposit is required upon booking to ensure your party date and time is secured. The deposit for Standard/Healthy Party Packages is $100. You will be required to leave a credit card and driver’s license upon arrival on the day for security reasons.</td>
</tr>
</tbody>
</table>
**FLOOR PARTY PACKAGE**

give me a party package with the flexibility to customise

<table>
<thead>
<tr>
<th>PARTY ITEM</th>
<th>FLOOR PARTY PACKAGE DETAILS</th>
</tr>
</thead>
<tbody>
<tr>
<td>DURATION</td>
<td>2 hours</td>
</tr>
<tr>
<td>FORMAT</td>
<td>Reserved table on the main floor for 2 hours.</td>
</tr>
<tr>
<td>MINIMUM SPEND</td>
<td>The minimum spend is calculated according to the number of guests attending your party. The minimum spend can be contributed towards any of the items on page 11.</td>
</tr>
<tr>
<td>PARTY PLATTERS</td>
<td>The minimum spend can also be applied to our Party Platters. Check out our Party Platter Menu on page 9.</td>
</tr>
<tr>
<td>FOOD SERVICE TIMES</td>
<td>All food is served 30 minutes into the party. Please note: due to operational requirements, there is no flexibility on food service times.</td>
</tr>
<tr>
<td>ONSITE CAFE</td>
<td>The minimum spend can also be applied for a cafe tab. Jungle Buddies has an onsite cafe, giving you the option to set up a cafe tab for you and your guests. This is set up at the front desk on the day of the party. Check out our cafe menu on Page 9.</td>
</tr>
<tr>
<td>ADULTS PARTY TABLE</td>
<td>In this party package you receive 1 x table for 6 - 8 adults. For every $300 spent on Party Platters, you will receive 1 x extra adults table. You are also able to purchase an extra adult table for $100/table for 2 hours.</td>
</tr>
<tr>
<td>AGE OF CHILDREN</td>
<td>Children under 1 are complimentary but are not included in the party package, meaning they will not receive a party bag or children’s food.</td>
</tr>
<tr>
<td>INVITATIONS</td>
<td>Receive a Jungle Buddies party invitation available to download.</td>
</tr>
<tr>
<td>SECURING YOUR PARTY</td>
<td>A non-refundable payment is required upon booking to ensure your party date and time is secured. The payment for a Floor Party Package is the minimum spend amount for the number of guests attending your party. You will be required to leave a credit card and driver’s license upon arrival on the day for security reasons.</td>
</tr>
</tbody>
</table>

### PACKAGE PRICING

The table below shows your minimum spend according to the number of guests attending your party:

<table>
<thead>
<tr>
<th>Number of guests</th>
<th>Weekday min spend</th>
<th>Weekend min spend</th>
</tr>
</thead>
<tbody>
<tr>
<td>0 - 10</td>
<td>$250</td>
<td>$300</td>
</tr>
<tr>
<td>11 - 20</td>
<td>$500</td>
<td>$600</td>
</tr>
<tr>
<td>21 - 30</td>
<td>$750</td>
<td>$900</td>
</tr>
<tr>
<td>31 - 40</td>
<td>$1,000</td>
<td>$1,200</td>
</tr>
</tbody>
</table>
What is Private Event Hire?

Special family events and gatherings are all occasions that we look forward to helping you bring to life with ease and convenience. Whatever the celebration, Jungle Buddies venue can be exclusively booked out to suit you and your family's needs.

Jungle Buddies offers party options that can be tailored to your requirements. With our hassle free approach we ensure that you can relax and enjoy the celebration!

Minimum spend levels based on hourly hire:

<table>
<thead>
<tr>
<th>Hourly hire</th>
<th>Minimum spend amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>2 hour event</td>
<td>$2,000</td>
</tr>
<tr>
<td>3 hour event</td>
<td>$2,500</td>
</tr>
<tr>
<td>4 hour event</td>
<td>$3,000</td>
</tr>
<tr>
<td>5 hour event</td>
<td>$3,500</td>
</tr>
</tbody>
</table>

Jungle Buddies charges a venue hire fee of $500 per hour which forms part of your minimum spend.
Inclusions:

Your private event hire includes:

- Exclusive venue hire
- Private use of the entire play structure
- BYO catering available
- BYO wine, champagne, beer, ice, birthday cake and dessert station
- Barista supplied free of charge with the Hot and Cold Beverages package
- Jungle Buddies team members on site to provide assistance throughout event
- Audio visual features - music playlists, visual projector, screens throughout the venue and more
- On-site parking with direct lift access

Food Stations Menu

In addition to our Adults Party Platter Menu, Food stations are also available for Private Event Hire, please see below:

<table>
<thead>
<tr>
<th>Food Station</th>
<th>Details</th>
<th>Units</th>
<th>Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>Corn on the Cob</td>
<td>Sweet corn on the cob with butter station</td>
<td>100 pcs</td>
<td>$250</td>
</tr>
<tr>
<td>Popcorn &amp; Snakes</td>
<td>House made popcorn + Natural Confectionery Snakes</td>
<td>25 pcs</td>
<td>$100</td>
</tr>
<tr>
<td>Mini Cheeseburger Station</td>
<td>Mini cheeseburgers station</td>
<td>50 pcs</td>
<td>$275</td>
</tr>
<tr>
<td>Dispensary Station</td>
<td>Cordial dispensary</td>
<td>30 cups</td>
<td>$30/7.5Litres</td>
</tr>
<tr>
<td>Water Dispensary</td>
<td>Water dispensary</td>
<td>30 cups</td>
<td>Complimentary 7.5Litre provided</td>
</tr>
</tbody>
</table>

Minimum spend

The minimum spend is made up of a venue hire fee of $500/hour. The remaining amount of your minimum spend can be contributed to any of the optional extras listed on page 11.
PRIVATE EVENT HIRE
images from some our recent private events
For those of you who love our existing centre set up, **Floor Plan A** is the one for you.

This is the most popular setup requested from our customers for Private Event Hire!

Are you all about the food? If so, **Floor Plan B** is going to be your pick!

With this set up you'll have buffet tables to display your food on and longer tables for more guests to be seated together.

**Floor Plan C** is only available with the Children's Party Package.

This is a great setup for having separate tables setup for the children to sit on.
**CAFE MENU**

ALL DAY
Available all day, every day.

- **FRUIT SALAD 6.0**
- **SOLUTION OF BROTH SEASONAL • FRESH FRUIT**
- **BANANA BREAD 5.5**
- **Gluten Free Banana Bread 4.5**
- **WHOLEMEAL TOAST 4.0**
- **SMOKED STIR-FRY • PALM TREE CRISPS**

EXTRAS
Because we all love something a little extra.

- **PAPAYA, LIME & CHILLI**
- **POMEGRANATE CHICKEN 3.5**
- **HAM 2.5**
- **BANANA AND BREAD 3.5**
- **AVOCADO 2.5**
- **TOMATO 1.5**
- **MAYO AND CHICKEN 1.5**
- **VEGETARIAN 1.5**

KIDS PICKS
The perfect picks for your little ones.

- **LUNCH PACK 9.0**
- **KIDS MEAL BOWL 7.0**
- **CHICKEN AND BEANS • VEGETABLE STROKES**
- **WHOLEMEAL • FRUIT POP**
- **VEGETARIAN OPTION AVAILABLE ON REQUEST**

SNACK PACK 7.5
Cheese sticks & chips - rice wheels - fruit pop

COLD DRINKS

- **SAN PELLEGRINO SPARKLING MINERAL WATER 3.5**
- **MILD RED PINEAPPLE FLAVOUR SPARKLING WATER 3.0**
- **RAJAH JUICE 3.5**
- **MILD PINEAPPLE & COCOA 3.0**
- **MILD COCONUT WATER 3.5**
- **MILD TROPIC FRUIT MIX 2.0**
- **STILL WATER 1.5**

EXTRAS
- **KIDS SAUCE 1.5 • COLD • FRUIT 1.5**
- **Served with a scoop of strawberry ice cream for dessert selection**

FAVOURITES
Our handpicked favourites for you.

- **100% BEEF BURGER 12.0**
- **AMERICAN BLUES • POTATO STRING FRIES**
- **CRUMBED CHICKEN BITES 11.0**
- **PICNIC STRINGS • TOMATO BACON**
- **ALL DAY QUESADILLA 9.0**
- **BREADED MUSHROOMS • CHEESE QUESADILLA TOASTED WITH SMASHED AVOCADO**
- **MINI BRIE 4.5**
- **MAYO AND CHEESE DIP • MINI BRIE BUN**
- **MADEIRA MUSHROOMS**
- **MARGARITA PIZZA 7.0**
- **DOUBLE SMOKED HAM PIZZA 7.5**
- **POTATO STRING FRIES 6.0**
- **GARDEN SALAD 6.5**
- **SEASONAL GARDEN SALAD WITH CRISPY CHICKEN**
- **ADDITIONAL ELECTRICALS CAN BE ADDED TO THE SALADS FROM THE PRICE LIST**

JAFFLES
FRESH WHOLEMEAL BREAD 6.0
SELECT ANY THREE FILLINGS
CHICKEN • DUCK • SMOKED HAM • TUNA • TOMATO • AVOCADO

SWEETS
Freshly baked treats
PLEASE SEE DISPLAY AT CAFE

**FOOD KEY**
- **Dairy-Free**
- **Gluten-Free**
- **Halal**
- **Vegan**
- **Vegetarian**

**This is our day-to-day counter service menu**

**PARTY MENU**

PLATTERS

- **POACHED CHICKEN & CHEESE QUESADILLA 49.0**
- **WITH SMASHED AVOCADO**
- **FINGER SANDWICHES PLATTER 40.0**
- **CHOOSE 4 OF THE FOLLOWING FILINGS:**
  - **VEGETABLE & CHEESE**
  - **HAM & CHEESE**
  - **TOMATO & CHEESE**
  - **TUNA SALAD**
- **CHICKEN SALAD**

- **VEGETABLE CRUDITÉS 55.0**
  - **WITH HOUSEMADE HUMMUS**
- **CRUMBED CHICKEN BITES 48.0**
  - **WITH POTATO STRING FRIES**
- **MINI BRIE BUNS 45.0**
  - **WITH SEASONAL FILINGS**
- **MARGARITA PIZZA 58.0**
  - **DOUBLE SMOKED HAM • CHEESE PIZZA 45.0**
  - **POTATO STRING FRIES 30.0**
- **SEASONAL FRUIT 45.0**
- **HOUSEMADE BROWNIES 30.0**

**PARTY BUNDLE**

Each party bundle comprises of 1 x each of the following platters (4 platters in total)

- **140.0**

- **VEGETABLE CRUDITÉS**
  - **WITH HOUSEMADE HUMMUS**
- **MARGARITA PIZZA**
  - **HOUSEMADE BROWNIES**

**PLEASE NOTE** Due to operational requirements, there is no flexibility on food service times.
BIRTHDAY CAKE INFORMATION
the highlight of any party is always the cake - be sure to read our important information below

BIRTHDAY CAKES

• Jungle Buddies don’t supply or sell any birthday cakes.
• No nuts are allowed on premises, in or on the cake.
• Your cake cannot be delivered prior to your party. We request families bring it with them on the day of your party.
• Jungle Buddies charge a $20 cakeage fee for floor parties only.
• The birthday cake is required to be taken home on the day of the party or it will be disposed of by the end of the day - no exceptions

ICE CREAM CAKES

• Ice cream cakes are managed on an approval basis only. If you have not followed the below process and show up with an ice cream cake, you carry the risk of us not being able to accept your ice cream cake.
• Please provide Jungle Buddies with the dimensions of the cake box prior to ordering, as freezer space is limited. You will then be advised if we are able to accommodate your cake. This will be confirmed by our Party and Events Coordinator.
• We will not accept ice cream cake boxes which are over 31cm x 31cm x 15cm.

Jungle Buddies holds the right to refuse any birthday/ice cream cakes that do not adhere to the above requirements
## Optional Extras

Add a little something special for your event.

<table>
<thead>
<tr>
<th>Item Description</th>
<th>Cost</th>
<th>Standard/Healthy Party</th>
<th>Floor Party</th>
<th>Private Event Hire</th>
<th>Days Required Prior to Event</th>
<th>Confirmation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Face painter</td>
<td>$100/hour</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
<td>14 days</td>
<td></td>
</tr>
<tr>
<td>Balloon sculptor</td>
<td>$100/hour</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
<td>14 days</td>
<td></td>
</tr>
<tr>
<td>Balloons - Helium filled Jungle Buddies (Balloon in a shape of a working lion)</td>
<td>$13.00/balloon</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
<td>7 days</td>
<td></td>
</tr>
<tr>
<td>Balloons - Jungle Buddies latex balloon (latex filled with helium)</td>
<td>$15.00/balloon</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
<td>7 days</td>
<td></td>
</tr>
<tr>
<td>Balloons - Helium filled foil balloons</td>
<td>$15.00/balloon</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
<td>7 days</td>
<td></td>
</tr>
<tr>
<td>Balloons - Helium filled foil balloons (20 balloons)</td>
<td>$15.00/balloon</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
<td>7 days</td>
<td></td>
</tr>
<tr>
<td>Childrens party bags</td>
<td>$10.00/child</td>
<td>INCLUDED</td>
<td>✔️</td>
<td>✔️</td>
<td>7 days</td>
<td></td>
</tr>
<tr>
<td>Upgraded children’s party bags with a Max or Minnie jungle bag</td>
<td>$15.00/child</td>
<td>INCLUDED</td>
<td>✔️</td>
<td>✔️</td>
<td>7 days</td>
<td></td>
</tr>
<tr>
<td>Children’s party host</td>
<td>$100/hour</td>
<td>INCLUDED</td>
<td>✔️</td>
<td>✔️</td>
<td>14 days</td>
<td></td>
</tr>
<tr>
<td>Adult and children’s catering and fixed station</td>
<td>Quoted on request</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>14 days</td>
<td></td>
</tr>
<tr>
<td>Hot and cold beverages (barista supplied or hire)</td>
<td>Charged on demand</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>14 days</td>
<td></td>
</tr>
<tr>
<td>Children’s party package. This includes food and beverages, children’s entertainment, party host, music and games, party bag for each child and a special gift bag for the birthday child</td>
<td>$37.50/child</td>
<td>x</td>
<td>x</td>
<td>x</td>
<td>14 days</td>
<td></td>
</tr>
<tr>
<td>Serendipity Ice Cream</td>
<td>$5.00/1 scoop, $10.00/2 scoops</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
<td>14 days</td>
<td></td>
</tr>
<tr>
<td>Sambalang partyware (all for 2 adults, 1 x straw, 1 x divot, 1 x napkin)</td>
<td>$3.00/person</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
<td>14 days</td>
<td></td>
</tr>
<tr>
<td>Ice bucket hire</td>
<td>$10.00/each</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
<td>14 days</td>
<td></td>
</tr>
<tr>
<td>Candy striped tablecloth hire</td>
<td>$10.00/table</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
<td>14 days</td>
<td></td>
</tr>
<tr>
<td>Stainless steel cutlery hire (if externally catered)</td>
<td>$3.00/set of 50</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
<td>14 days</td>
<td></td>
</tr>
<tr>
<td>Vintage cart hire</td>
<td>$150.00</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
<td>14 days</td>
<td></td>
</tr>
<tr>
<td>Art and crafts table (including all materials (up to 50 children))</td>
<td>$200/event</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
<td>14 days</td>
<td></td>
</tr>
</tbody>
</table>
WHICH IS THE BEST PACKAGE FOR YOU?
Compare our party packages to choose the party most suited to you and your families needs!

**PARTY PACKAGE**

**STANDARD/HEALTHY PARTY PACKAGE**
- This is the party package bundled up with all our most popular options
- You don’t need to spend too much time planning the party, the package is all ready to go!
- The children LOVE the party rooms and with the party package you get an exclusive party room all to yourself
- This is the easy, quick and favourite party packages for our customers!

**FLOOR PARTY PACKAGE**
- Some parents want flexibility and we hear you!
- This party package gives you full flexibility to customise your child’s party
- If you enjoy planning and all of the fine details then this is the party package for you - you have total control over food and beverage options, children’s experiences and more!
- With a table on the main floor of the venue, you will be set up right near the cafe and play structure for the entire 2 hours
- This is the party package to give parents full flexibility to plan their dream party!

**PRIVATE EVENT HIRE**
- Have you ever dreamed of having the entire Jungle Buddies venue to yourself? We’re here to make your dreams come true!
- This party package gives you exclusive venue hire of Jungle Buddies and private use of the entire play structure
- You have dedicated Jungle Buddies team members on site to provide assistance throughout the event
- This is the party package perfect for gatherings of up to 300 guests and is available 7 days a week from 5:30pm!

**WHY WE LOVE THIS PARTY PACKAGE!**

**HOW MUCH DOES THIS PARTY PACKAGE COST?**

**STANDARD PARTY PACKAGE:**
- Weekdays: $280*
- Weekends & Public Holidays: $375*

**HEALTHY PARTY PACKAGE:**
- Weekdays: $375*
- Weekends & Public Holidays: $450*

*Prices apply to add additional children. Listed on page 2.

All prices are GST exclusive.

Minimum spend levels based on guest numbers:

<table>
<thead>
<tr>
<th>Number of guests</th>
<th>Weekday min spend</th>
<th>Weekend min spend</th>
</tr>
</thead>
<tbody>
<tr>
<td>0-10</td>
<td>$250</td>
<td>$300</td>
</tr>
<tr>
<td>11-20</td>
<td>$500</td>
<td>$600</td>
</tr>
<tr>
<td>21-30</td>
<td>$750</td>
<td>$900</td>
</tr>
<tr>
<td>31-40</td>
<td>$1,000</td>
<td>$1,200</td>
</tr>
</tbody>
</table>

Minimum spend levels based on hourly hire:

<table>
<thead>
<tr>
<th>Hourly hire</th>
<th>Minimum spend amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>2 hour event</td>
<td>$2,000</td>
</tr>
<tr>
<td>3 hour event</td>
<td>$2,500</td>
</tr>
<tr>
<td>4 hour event</td>
<td>$3,000</td>
</tr>
<tr>
<td>5 hour event</td>
<td>$3,500</td>
</tr>
</tbody>
</table>

**CUSTOMER TESTIMONIALS**

“Had the best time for my daughter’s 4th birthday on Saturday. I’ve been to enough play centres in the last few years and prefer coming back to Jungle Buddies. The staff are warm and friendly and accommodating, the food is nutritious and plenty of it. There is enough to keep them entertained, to burn off all that energy and the quesadillas are awesome, plus the free wifi. We are already planning next years party! Thank you!”

“I had my daughter’s birthday here today. I cannot speak highly enough of how we were looked after today in every aspect making it a wonderful day for out guests and [the birthday child]. Nothing was a problem no matter how busy it was. Keep up the great work Being a local we will be back and will confidently recommend you guys in the future!! Great job guys.”

“Had an amazing time the staff on the night were unbelievable!! Made the process so much easier couldn’t be happier!”

“Everything was perfect I cannot pick or fault anything the staff were all amazing, everyone of them were so helpful & friendly to all kids & adults it just made our experience even more enjoyable we will definitely be recommending jungle buddies to all our family & friends.”
NEXT STEPS?
So now that you’ve read all of our party information but what do you do now?

1 CONTACT JESS, PARTY & EVENTS CO-ORDINATOR
We’re sure you have plenty of questions at this stage, give Jess a call on 1300 883 819 or email party@junglebuddies.com.au to discuss any questions you have

2 CHOOSE YOUR PARTY
It’s now time to let Jess know which party you would like to book. Choose a party package, date, time slot and let Jess know if you would like any optional extras for your party.

You will then pay your deposit, leave your contact details with Jess and kick your feet up!

3 INVITE YOUR GUESTS
What’s a party without guests? It’s time to invite your guests to your exciting Jungle Buddies party!

Once you pay your deposit and book your party, you will receive a Jungle Buddies party invitation available to download. Use this to spread the word and start to get excited for your little ones party!

4 CONFIRM FINAL DETAILS
For Standard Party and Floor Party Packages, you will need to contact Jess 7 days prior to the party to confirm all final details including food choices, guest list and any other final details. Final payment for these packages will occur on the day of the party.

For Private Event Hire this will happen 14 days prior. Final payment for Private Event Hire is also due at this stage.

5 PARTY TIME
Now that everything has been organised - it’s time for you to relax and enjoy celebrating the special occasion with your friends and family!

Don’t forget to bring your birthday cake with you on the day!
1. Venue Hire Inclusions
   a. Exclusive use of the venue for the duration agreed upon with Jungle Buddies.
   b. Use of play equipment, including the toddler area.
   c. Audio/visual services available at Jungle Buddies, including a music playlist and celebratory event message on Jungle Buddies’ projector screen if the customer supplies the wording 7 days prior to party date. Photos need to be provided to Jungle Buddies 7 days prior to party date on a USB for testing.
   d. A fully staffed team relative to confirmed number of guests.
   e. Barista to facilitate cold and hot beverage service.
   f. Toilet facilities (disabled and change room facilities available).
   g. Option for external or Jungle Buddies catering.
   h. Post event cleaning services.
   i. Post event garbage removal.

2. Conditions of Entry
   a. The customer hiring the venue shall abide by the ‘General Conditions of Entry’ and ‘Code of Conduct’ displayed at the point of entry to Jungle Buddies, which applies to all people within the premises.
   b. Jungle Buddies reserves the right to photograph private events for use within their website and marketing materials.
   c. Customer and their guests are required to comply with all directions given by Management and staff of Jungle Buddies on the evening of the event.
   d. Jungle Buddies Management have the right to refuse entry to any customer or remove any customer who feel is not acting appropriately, or is unable to comply with terms and conditions of Jungle Buddies as outlined.
   e. It is the sole responsibility of the parent or carer to actively supervise children at all times.
   f. The customer and all persons present will use the venue and it’s facilities and equipment in a safe and efficient manner to the satisfaction of Jungle Buddies Management.

3. Payment
   a. All payments must be made using cash or card at the times specified below.
   b. AMEX payments will attract a 2% surcharge.
   c. Deposit payment received by Jungle Buddies confirms acknowledgment that the customer has both read and understood the terms and conditions.
   d. A 25% non-refundable deposit is required to secure the booking. Your booking is not confirmed until the deposit has been received.
   e. If another customer requests a private hire event on the same party date, Jungle Buddies will notify the customer that it must put the deposit within 24 hours. In the event that the customer does not pay the deposit within 24 hours, then Jungle Buddies may proceed with the other booking and will not be liable to the customer for any claim or loss.
   f. Upon arrival on the day of your party, Jungle Buddies requires a credit card and license to be provided for security reasons. This will be returned to you upon completion of the party and after confirming any outstanding payments have been made.
   g. A 75% balance payment is required 14 days prior to your booking, non-payment of this amount at the allocated time will result in cancellation of your booking and retention of your deposit by Jungle Buddies.

4. Venue Hire Fees
   a. Private hire is charged at $500 per hour based on a 2 hour minimum period.
   b. Extra items will be available for purchase prior to commencement of the event.
   c. Outstanding monies owing (beverage tab & extra time) must be paid upon conclusion of the event prior to leaving the venue.

5. Minimum Spend Levels
   a. 2 hour hire - $2000
   b. 3 hour hire - $2500
   c. 4 hour hire - $3000
   d. 5 hour hire - $3500

6. Guest List
   a. A guest list for children and adults is required for the event for staffing purposes. Final numbers must be confirmed no later than 14 days prior to the event.
   b. The guest list requires the children’s first name, last name, dietary requirements, age and also the number of adults attending. Please use the guest list template supplied.

7. Cancellation
   a. Jungle Buddies is not responsible for the interruption or cancellation of bookings due to circumstances beyond its reasonable control.
   b. If in the instance that the customer cancels a confirmed booking, Jungle Buddies must be notified in writing. Refunds will be managed by Jungle Buddies on the following basis:
      i. Cancellations made 14 days or more prior to the event date forfeit their 25% non-refundable deposit.
      ii. Cancellations made 7 – 14 days prior to the event date forfeit 50% of the total agreed spend.
      iii. Cancellations made less than 7 days prior to the event date, forfeit 100% of the total agreed spend.

8. Date Changes
   a. Jungle Buddies allows changes to your event date with more than 30+ days notice provided (subject to availability). An administration fee will not be charged to move this event to an alternate date.
   b. Jungle Buddies allows changes to your event date with 8 – 29 days notice provided (subject to availability). An administration fee of $250 will be charged to move this event to an alternate date.
   c. Jungle Buddies allows changes to your event date with 0 – 7 days notice provided (subject to availability). An administration fee of $500 will be charged to move this event to an alternate date.

9. Time Changes
   a. If you wish to extend the event in 30 minute blocks, you are able to. This would be an additional charge of $250 for the extra 30 minutes. Jungle Buddies requests 3 days notice if you would like to extend your event.

10. Obligations and Liability
    a. Jungle Buddies will not be liable for any loss or damage caused by non compliance with our ‘General Conditions of Entry’ and the ‘Code of Conduct’.
    b. Jungle Buddies reserves the right to cancel or reschedule the booking at any time as a result of any unforeseen circumstances beyond the control of Jungle Buddies.

11. Damages and Insurance
    a. The customer is responsible for any and all damage incurred during their event, by any of their guests or suppliers.
    b. Jungle Buddies will not accept responsibility for the loss or damage to any equipment or merchandise left on the premises prior to, during, or after the event.
    c. Jungle Buddies has an approval process for any form of decorations requested. Any damages will be charged on a case by case basis for cleaning fees.
12. Agreed Use
   a. Private Hire is available 7 days per week based on a 2 hour minimum period, outside of business’ ordinary hours of operation.
   b. Private events may begin no earlier than 5:30pm.
   c. Events requested within regular operating hours will incur an extra charge to cover the cost of venue closures. A personalised quote will be required. The venue is available for private hire from 7am – Midnight every Monday during School Terms. We allow production companies on-site.

13. Staff and External Suppliers
   a. Jungle Buddies provide fully staffed team relative to confirmed number of guests.
   b. Face painters and balloon benders booked through Jungle Buddies are required to be booked at least 14 days prior to the event. Any cancellations made to face painters or balloon benders within 7 days prior to the event, will still be charged for the entertainers due to staffing arrangements.

14. Bump In
   a. Private event hire family and external catering are welcome on site 15 minutes before your event commences to add any finishing touches.
   b. There is a limitation on the number of guests permitted in the venue prior to the event start time(up to 10 guests only).
   c. The private hire will commence no earlier than the time agreed in writing with Jungle Buddies Management.
   d. Guests will not be permitted to enter the venue until the agreed start time of the event.

15. Bump Out
   a. Upon conclusion of the event, all guests are required to have vacated the premises within 15 minutes of the agreed event finishing time.
   b. If your bump out extends past the 15 minutes provided there will be an additional charge of $100 per 15 minutes that the venue remains open. This will be charged from your credit card upon bill settlement at the end of the evening.

16. Catering
   a. Catering supplied by Jungle Buddies must be confirmed no later than 14 days before the event including any specific dietary requirements.
   b. With all in-house catering, Jungle Buddies will provide serving ware for the event. This does not include serving ware for external cakes brought into the venue.
   c. Hot and cold beverages are charged on consumption as per the drinks list supplied at the café.
   d. All menus and prices are subject to change. Jungle Buddies may change the price of an item on the café, party or platter menu at any time without notice. In this circumstance, the Jungle Buddies team will provide a revised menu to select from.
   e. External Caterers will not have access to heating or cooling facilities. No external heating or cool facilities will be allowed onsite. Additionally, the customer/caterer will be required to independently set up with their equipment without assistance of Jungle Buddies staff.
   f. Any products brought into Jungle Buddies by the customer or external caterer are required to be nut free.
   g. The customer is permitted to bring their own beer, wine and champagne onto the premises. Alcohol consumption is permitted in accordance with relevant regulations. If Customers provide alcohol or permit alcohol to be consumed at their event, they do so at their own risk. The sale of liquor without a suitable license is illegal and therefore strictly prohibited in any venue.
   h. The customer is required to inform Jungle Buddies 14 days written notice if they will be bringing beer, wine and/or champagne onto the premises. Jungle Buddies will provide RSA certified team members for the event.
1. Conditions of Entry
   a. All guests shall abide by the ‘General Conditions of Entry’ and ‘Code of Conduct’ displayed at the point of entry to Jungle Buddies, which applies to all people within the premises.
   b. Customer and their guests are required to comply with all directions given by Management and staff of Jungle Buddies on the evening of the event.
   c. Jungle Buddies Management have the right to refuse entry to any patron/guest or remove any patron/guest who they feel is not acting appropriately, or is unable to comply with terms and conditions of Jungle Buddies as outlined.
   d. It is the sole responsibility of the parent or carer to actively supervise children at all times.

2. Payment
   a. All payments must be made using cash or card at the times specified below.
   b. AMEX payments will attract a 2½% surcharge.
   c. Deposit payment received by Jungle Buddies confirms acknowledgment that the customer has both read and understood the terms and conditions.
   d. Standard/Healthy Party Packages require a non-refundable deposit upon booking to ensure your party date and time is secured.
   e. Floor Party Packages require a non-refundable payment upon booking to ensure your party date and time is secured. The payment for Floor Party Packages is the minimum spend amount for the number of guests attending your party.
   f. Final payment for Standard/Healthy Party Packages is required on the day at the end of the party.
   g. Upon arrival on the day of your party, Jungle Buddies requires a credit card and license to be provided for security reasons. This will be returned to you upon completion of the party and after confirming any outstanding payments have been made.

3. Café tab
   a. Jungle Buddies has an onsite café, giving you the option to set up a café tab for you and your guests.
   b. This is set up at the front desk on the day of the party.
   c. Upon completion of the party you will be required to pay for any items consumed on the café tab.

4. Guest List
   a. A guest list for children and adults is required for the event for staffing purposes. Final numbers must be confirmed no later than 7 days prior to the event.
   b. The guest list requires the children’s first name, last name, dietary requirements, age and also the number of adults attending. Please use the guest list template supplied.

5. Cancellation
   a. Jungle Buddies is not responsible for the interruption or cancellation of bookings due to circumstances beyond its reasonable control.
   b. In the instance that the customer cancels a confirmed booking, Jungle Buddies must be notified in writing. Refunds will be managed by Jungle Buddies on the following basis:
      i. All cancellations made forfeit their $100 non-refundable deposit for Standard/Healthy Party Packages and the non-refundable payment of the minimum spend amount based on the number of guests for Floor Party Packages.
      ii. Cancellations made less than 7 days prior to the event date, forfeit 100% of the total spend.

6. Date and Time Changes
   a. Date changes requested more than 14 days in advance can be made. Parties are required to be rescheduled within 4 weeks of the original party date. An administration fee of $50 will be charged to move this event to an alternate date (subject to availability).
   b. Time changes requested more than 7 days in advance can be made (subject to availability).
   c. Any other date and time changes requests will be managed and approved on a case by case basis by Jungle Buddies Management.

7. Obligations and Liability
   a. Jungle Buddies will not be liable for any loss or damage caused by non compliance with our ‘General Conditions of Entry’ and the ‘Code of Conduct’.
   b. In the situation of any extreme unforeseen circumstances beyond the control of Jungle Buddies, the right is reserved to cancel or reschedule the booking at any time by Jungle Buddies.

8. Damages and Insurance
   a. The customer is responsible for any and all damage incurred during the event, by any of their guests or any other persons attending.
   b. Jungle Buddies will not accept responsibility for the loss or damage to any equipment or merchandise left on the premises prior to, during, or after the event.
   c. Jungle Buddies reserves the right to reject any requests for any forms of decoration that have the potential to cause damage permanent, temporary, cleaning or otherwise to the venue. An additional $250 cleaning fee will apply if damage is incurred.
   d. On behalf of all guests, the customer is liable and accepts full responsibility for any damage to Jungle Buddies, and/or loss, however arising.
   e. Management and staff of Jungle Buddies are not liable for any loss, damage or injury suffered by any persons attending the event.

9. Set up
   a. If families have their own partyware that they would like to be used in the party rooms for a Standard/Healthy Party Package, please give them to the Jungle Buddies team at front desk upon arrival and the party hosts will set them up.
   b. If families would like access the party room for a Standard/Healthy Party Package before commencement of the party to set up decorations, this will be approved on a case by case basis by Jungle Buddies Management.
   c. Families who are having a Floor Party Package do not have access to a cake or dessert table and will be required to use the Adult Party Table included in the party package.

10. Catering
    a. Catering supplied by Jungle Buddies must be confirmed no later than 7 days before the event including any specific dietary requirements.
    b. Hot and cold beverages are charged on consumption as per the drinks list supplied at the café through to the tab.
    c. All menus and prices are subject to change. Jungle Buddies may change the price of an item on the café, party or platter menu at any time without notice. In this circumstance, the Jungle Buddies team will provide a revised menu to select from.

11. No Outside Food
    a. Jungle Buddies does not allow for outside food or beverages to be brought into the venue, aside from a birthday cake.
12. Cake
   a. Jungle Buddies don't supply or sell any birthday cakes.
   b. No nuts are allowed on premises, in or on the cake. Cakes will be refused and required to be taken out of the venue if nuts are present.
   c. Your cake cannot be delivered prior to your party. We request all families bring it with them on the day of the party. We do not accept deliveries.
   d. Jungle Buddies charge a $20 cakeage fee for Floor Parties ONLY.
   e. The birthday cake is required to be taken home on the day of the party or it will be disposed of by the end of the day – no exceptions.
   f. Ice cream cakes are managed on an approval basis only. If you have not followed the below process and show up with an ice cream cake, you carry the risk of us not being able to accept your ice cream cake.
   g. You are required to provide Jungle Buddies with the dimensions of the ice cream cake box prior to ordering, as freezer space is limited.
   h. You will then be advised if we are able to accommodate your ice cream cake. This will be confirmed by our Party and Events Coordinator.
   i. We will not accept ice cream cake boxes which are over 31cm x 31cm x 15cm.
   j. Jungle Buddies holds the right to refuse any birthday/ice cream cakes that do not adhere to the above requirements.

13. Face painters/balloon benders
   a. Face painters and balloon benders booked through Jungle Buddies are required to be booked at least 14 days prior to the event. Any cancellations made to face painters or balloon benders within 7 days prior to the event, will still be charged for the entertainers due to staffing arrangements.
CONTACT

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